

Bynum, Ronya D

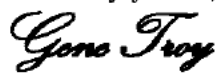
From: Troy, Gene
Sent: Monday, October 28, 2024 7:50 AM
To: Bynum, Ronya D
Subject: FW: FW: [External] Complaint NCHRC#: 24HO3237

Importance: High

Good morning, Ronya.

Please reach out to Charity Mainville **TODAY!**

Sincerely yours,



Gene Troy
Program Manager
North Carolina Human Relations Commission
Civil Rights Division
North Carolina Office of Administrative Hearings
Direct Office Telephone Number [REDACTED]
Fax Telephone Number (effective May 1, 20[REDACTED])
Email Address: [REDACTED]

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NC Human Relations Commission
1318 Mail Service Center
Raleigh, NC 27699-1318

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From: Charity Mainville [REDACTED]
Sent: Friday, October 25, 2024 3:14 PM
To: Troy, Gene [REDACTED]
Subject: Re: FW: [External] Complaint NCHRC#: 24HO3237

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Hi Gene,

I apologize for reaching out again. I understand that NCHRC receives many complaints and is very busy, but I was wondering when I might expect to hear from her? She still hasn't reached out, and I am concerned about how the complaint will be handled. I am new to NC, and so far, every government agency I've dealt with regarding this case has required me to escalate it to higher